



# School Emergency Program

A Guide for Parents/ Guardians

**Schools are one of the safest places in our communities. Nonetheless, an emergency can strike anywhere, and at any time.**

During an emergency, our first priority is the safety of our students and staff. In order to provide an effective response to any school emergency WRPS, in partnership with the Hour Zero protocols utilized by emergency response agencies throughout North America, has developed an Emergency Response Plan.

Since a school emergency could require the involvement of numerous agencies, the plan works in conjunction with other local emergency plans. WRPS's plans do not replace the authority of law enforcement, fire or EMS – staff members work in full co-operation with these agencies. The plans created for individual schools and the Division, are reviewed both annually and after an emergency.

Along with the on-site emergency response team at each school, there is also a Division-based emergency response team that provides support and aid to schools at the time of an emergency.

Staff is trained on emergency protocols, and drills are practiced at each school; drills prepare students and staff to act quickly, and they help minimize confusion and fear during a real emergency.

This guide defines the emergency functional protocols in hopes of answering parent/guardian questions. I hope you find this guide helpful and informative. We appreciate your support and assistance in its continued safety efforts.

Sincerely,

Melissa Humby  
Principal  
Pigeon Lake Regional School

## KEEPING SAFE AT SCHOOL

When a school is faced with an emergency, the Incident Commander (usually the principal) will assess the situation and implement the appropriate emergency protocol. The emergency protocols are listed below.

<b>Lock-Down</b>	Lock-Down is used when there is a threat or potential threat of violence to students and/or staff <b>INSIDE</b> the school. During a Lock-Down, all doors within the school are locked. Students and staff must respond very quickly to a Lock-Down command to get to a safe location before doors are locked. No one is permitted in or out of any area once it has been locked. <b>Only law enforcement is permitted access to the building during a Lock-Down. No one is allowed in or out of a locked room, under any circumstance, until the Incident Commander issues the "All-Clear". Doors will be unlocked by the Incident Commander and/or police.</b>
<b>Hold and Secure</b>	Hold and Secure is used when there is a threat or potential threat of violence to students and/or staff <b>OUTSIDE</b> the school. During a Hold and Secure, all entrance doors to the school are locked, with no one permitted in or out of the building. Movement is permitted inside the school, and inside activities can continue. <b>No one, other than law enforcement, is permitted access to the building until the Hold and Secure has been cleared.</b>
<b>Shelter-in-Place</b>	Shelter-in-Place is used when there is <b>NO THREAT OF VIOLENCE</b> but directing and controlling movement inside the school is prudent. A Shelter-in-Place maybe be called for any of the following reasons: an environmental emergency, severe weather, student, or staff requiring first aid/medical/focused attention. During a Shelter-in-Place, students and staff retreat to classrooms/safe zones to seek shelter or simply clear the hallways, allowing for both privacy of a student requiring attention and unrestricted access for emergency responders. This protocol may or may not include having students or staff who are outdoors come back into the school. Doors are not locked during this protocol. <b>Students will not be released or dismissed until the situation has been resolved.</b>
<b>Evacuation</b>	Evacuation is used when there is possible danger <b>INSIDE</b> the school, <b>(no threat of violence)</b> and it is safer to be outside the school than inside eg: fire, gas leak. This may mean only going outside and away from the building until it is safe to re-enter the school; in other cases, students and staff may need to go to an evacuation center. Parents will be informed of the alternate location through the school's Crisis Notification Network.
<b>Dismissal</b>	If necessary, a <b>Controlled Student Release Procedure</b> will be used to release students to an authorized emergency contact.



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## WHEN AN EMERGENCY OCCURS

Although your natural instincts in an emergency may be to go to the school to safeguard your child, please understand that doing so could impede the response to the situation. Going to the school may interfere with emergency crews' and school personnel's efforts to deal with the emergency. Extra vehicles and people at the site make the task more difficult. Please follow the instructions provided to you through the communications channels outlined below. **Please do not go to the school to pick up your child unless requested to do so.**

**If you arrive at the school in the midst of an emergency**, please respect the protocol in progress. While we understand personal circumstances or initial reactions might move you to do something contrary to the school's established procedures, we cannot compromise the safety of students or staff to accommodate individual requests that could put anyone at risk.

**Please DO NOT CALL THE SCHOOL and DO NOT CALL YOUR CHILD'S CELL PHONE.** Parents are asked not to call the school or their child's cell phone during an emergency.

- Phone systems need to remain available for handling the actual emergency.
- Overloading the system may mean the school cannot communicate with first responders.
- Calling your child's cell phone during an emergency may be putting them at higher risk by disclosing their location or drawing attention to them during a lock-down.

## KEEPING INFORMED DURING AN EMERGENCY

### Crisis Notification Network

Parents will be alerted to emergency situations via our *SchoolMessenger* notification system. **In order to receive these notifications, please ensure your contact information is up-to-date.**

## CONTROLLED STUDENT RELEASE PROCEDURE

We recognize that when an emergency occurs parents will be worried and want to be reunited with their child as quickly as possible. It is our intention to make this happen. However, to ensure every child's safety and the safety of staff, specific procedures have been established for releasing students.

Parents are asked to adhere to the parent-child reunification procedures listed below. Staff will work hard to ensure these procedures take place without delay. However, please understand the process will still take some time; we ask for your patience when you arrive at the Parent-Child Reunion Area.

## Controlled Student Release Procedure

1. **A Parent-Child Reunion Area will be established.** When appropriate, parents will be notified of the Reunion Area's location. The location may not be at the school — the location will depend on the specifics of the emergency.
2. **Students will only be released to an individual designated as legal guardian or emergency contact** on the student's Emergency Form, which is completed at time of school registration. Please be sure to keep this information current with your school, as the school will only release a child to someone listed as an authorized Emergency Contact — there will be no exceptions.
3. **Valid identification is required to pick up your child.** This is required to protect your child from any unauthorized individuals attempting to pick up students. Even if school personnel know you, you must still present I.D. as the school may be receiving assistance from other schools or outside agencies.
4. **You will be required to sign for the release of your child.** This is extremely important, as it ensures your child, along with other students, is accounted for at all times. Please do not just take your child from the school or evacuation center without signing for his/her release.
5. **Once you have been reunited with your child, please leave the area immediately.** This is for your own safety and that of your child.
6. **If you are unable to pick up your child, he/she will be kept at the Parent-Child Reunion Area** until alternate arrangements can be made. Your child will be supervised at all times.